

TrueGov LLC – Privacy Policy

Effective Date: August 21, 2025

At TrueGov LLC ("TrueGov," "we," "us," or "our"), your privacy is important to us. This Privacy Policy explains how we collect, use, and protect the information of users accessing our website, mobile app, and newsletters. By using our services, you consent to the practices described in this Privacy Policy.

1. Information We Collect

We collect the following types of information:

a. Personal Information:

- Name
- Email address
- Account login information (if applicable)

b. Usage Data:

- Pages visited on our website or app

- Features used within the app or website
- Interaction with newsletters (opens, clicks)

c. Device Information:

- Device type, operating system, and browser type
 - IP address and approximate location
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2. How We Use Your Information

We use the information we collect to:

- Deliver concise, factual news content and weekly newsletters
- Personalize your experience and improve our services
- Notify you of updates, new features, or major changes
- Monitor and analyze trends, usage, and activities

- Respond to inquiries or support requests

3. Sharing of Information

We respect your privacy and will not sell, trade, or rent your personal information to third parties. We may share information:

- With service providers: such as Beehiiv (our email distribution platform), hosting providers, or analytics services that help us operate the service.
- To comply with the law: if required by law, legal process, or governmental authority.
- For business transfers: if TrueGov undergoes a merger, acquisition, or sale of assets, user information may be part of the transaction.

4. Cookies and Tracking

TrueGov may use cookies, tracking pixels, and similar technologies to:

- Enhance your user experience

- Understand user behavior on the website and app
- Measure newsletter engagement

You may disable cookies in your browser settings; however, some features may not function properly without them.

5. User Rights

You have the right to:

- Access and update your information by logging into your account or contacting us.
 - Unsubscribe from newsletters at any time via the unsubscribe link in the emails.
 - Request deletion of your personal information by contacting us at contact@truegov.app.
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6. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your information. While we take security seriously, no system can be completely secure. By

using TrueGov, you acknowledge that absolute security cannot be guaranteed.

7. Children's Privacy

TrueGov services are not directed to children under 13 years old. We do not knowingly collect personal information from children under 13. If we become aware that we have inadvertently collected information from a child under 13, we will delete it promptly.

8. Updates to Privacy Policy

We may update this Privacy Policy from time to time. Users will be notified of significant changes via email or on our website. Continued use of TrueGov services constitutes acceptance of the updated Privacy Policy.

9. Contact Us

For questions or concerns about this Privacy Policy, please contact us at:

Email: contact@truegov.app

Address: 5830 E 2ND ST, STE 7000 #26963, Casper, WY 82609